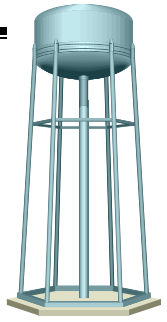


Bright Star-Salem Special Utility District



N E W S - L E T T E R

November 2018

A Message from the Board of Directors



**Bright Star-Salem
Special Utility District**

Board of Directors

President
Laura Reid

Vice President
Jackie Staley

Secretary/Treasurer
Suzanne Jacobs

Directors
Ron Burge
Jason Stovall
Jeannine Hayes

General Manager
Wanda Gaby

The Bright Star-Salem
Special Utility District
Newsletter is published
for the benefit of the
customers.



THANKSGIVING
IS A Time FOR
REFLECTION ON THE
BLESSINGS IN OUR
LIVES. THANKS FOR
BEING OUR CUSTOMER

Sign up for Alerts

By signing up on our website you can receive text and email alerts in case of a water outage or other water emergency. Please visit our website brightstarwater.com and sign up today.

Backflow Protection

If you have a private well or an irrigation sprinkler system for your yard you may need a backflow device called an RPZ "Reduced Pressure Zone Assembly", installed at your water meter. Please contact our office if you have a well or sprinkler system so that we may discuss your options.

Watch For Leaks

Please be reminded that all water that passes through the meter is the responsibility of the customer. We do offer a leak adjustment but only in cases where the total usage exceeds 150,000 gallons. In order to avoid large water bills, we recommend that customers turn the water off on their side of the meter when planning to be away from home for an extended period of time. Also, make sure you protect your hot water heater if you turn your water off at the meter.

Online Bill Pay

We now offer several convenient ways for you to pay your monthly bill. We can bank draft your checking account on the 15th of each month. Bank drafting is a free service. Contact our office for more details. You can also set up your account online with your debit or

credit card. A 3% convenience fee will be applied for this service. If you would like to pay by phone please call **903-781-1092**.

Board Approves Rate Increase

In order to adequately fund all budget requirements, planned maintenance projects, and system improvements for the New Year, the board has approved a rate increase effective February 1, 2019.

Current Water Rates:

Minimum Monthly Charge

5/8" x 3/4" Meter –	\$ 29.00
1" Meter –	\$ 72.50
1 1/2" Meter –	\$ 145.00
2" Meter –	\$ 232.00
3" Meter –	\$ 435.00
Church Rates	\$ 26.00
North Shores/Hide-A-Way	23.00

Water used is currently billed as follows:

0 – 2,000 gallons –	\$3.60 per thousand
2,001 – 10,000 gals -	\$4.10 per thousand
10,001 – 30,000 gals -	\$5.10 per thousand
Over 30,001 gallons -	\$6.10 per thousand

New Rates Effective 2/1/2019:

5/8" x 3/4" Meter –	\$ 30.00
Full Port 3/4" Meter -	\$ 45.00
1" Meter –	\$ 75.00
1 1/2" Meter –	\$ 150.00
2" Meter –	\$ 240.00
3" Meter -	\$ 450.00
Church Rates	\$ 28.00
North Shores/Hide-A-Way	23.50

Water used after February 1st will be billed as follows:

0 – 2,000 gallons –	\$3.70 per thousand
2,001 – 10,000 gals -	\$4.20 per thousand
10,001 – 30,000 gals -	\$5.20 per thousand
Over 30,001 gallons -	\$6.20 per thousand

